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About the Authors

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Raymond D. Frost is a Professor of Management Information Systems department at Ohio University. He is also the Director of Studies for College of Business students in the Honors Tutorial College (HTC). Frost joined the College of Business in 1999. His primary research areas are instructional pedagogy, information design, and database design. He was named 2010 Computer Educator of the Year by the International Association for Computer Information Systems. He has also received multiple teaching awards at both the College and University level and holds the title of O'Bleness Teaching Chair. Frost earned a doctorate in business administration and an M.S. in computer science at the University of Miami (Florida), and received his B.A. in philosophy at Swarthmore College. He lives in Athens, Ohio with his wife, Tere, and two boys, Raymond and Luke.

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Jacqueline C. Pike is an Assistant Professor of Information Systems Management in the Palumbo-Donahue School of Business at Duquesne University. She earned her B.B.A. from the Honors Tutorial College and College of Business at Ohio University and her Ph.D. from the Katz Graduate School of Business at the University of Pittsburgh. Her research interests include behavior in public online communities and social computing environments, the utilization of public online communities by organizations, human-computer interaction, and the visual display of information in a systems context.

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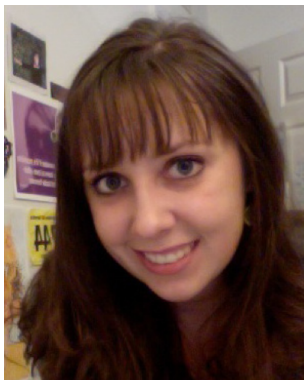
Lauren N. Kenyo is an instructor in the Management Information Systems at Ohio University. After graduating from Ohio University's College of Business she went on to graduate from Ohio's Masters of Business Administration Program. In 2004 Kenyo came back to join the faculty as in instructor in the Management Information Systems department. Kenyo currently resides in Streetsboro, Ohio with her husband, Eugene, and daughter, Katelyn.

Sarah E. Pels



Sarah E. Pels is an Honors Tutorial College student in the College of Business at Ohio University. Her research interests include creating diagrams to aid in software instruction.